

Norwich Chamber Music Covid-19 safety update

Norwich Chamber Music is committed to compliance with UK government guidance on live performance and the measures put in place by the JIC Conference Centre to ensure that all its audience members, performers and volunteers enjoy a safe, comfortable concert experience.

FAQs – Covid-19

- **How do you decide on the necessary safety measures for concerts?**
 - We follow government regulations for distancing, numbers, etc.
 - We follow JIC Conference Centre guidance on the use of their particular venue
 - We carry out our own risk assessments as required
 - We remain cautious for your safety and the safety of everyone involved

- **How do you let people know if circumstances change after you have announced a concert?**
 - We post updates on the website as soon as possible
 - We send e-mails to individuals or news updates where possible

- **Do I have to continue to book my place at concerts by registering online, even though I am a Season ticket holder?**
 - Yes, we currently need a record of names of all attendees for Track and Trace requirements
 - Yes, we need to know in advance how many people will be attending, so that safe number limits are maintained

- **While concerts are socially distanced, will there be any refreshments on sale?**
 - Regretfully, no. We currently need to limit time spent in the building and the numbers of people congregating
 - We will update the website when arrangements can change

- **When things are back to normal, will it be possible to get a meal at the venue before a concert?**
 - No, we are able to provide drinks and light snacks only.